# MASTERCLASS HUMANISING BUSINESS VALUE CREATION **BY EXPERIENCE** FALL#2023







### HUMANISING BUSINESS VALUE

What we aim for in this course, is to understand and define the concept of experience, and the main drivers for societal change. The ability to use an outside-in perspective, based on a context of stakeholders analysis & value networks. Being able to define shifting paradigms. Furthermore to understand the process of value creation and how to re-think business in the context of meaning and purpose, based on a deep understanding of the psychology of experience and engagement. Every business







### HUMANISING BUSINESS VALUE

We will organise the 1st online version of a 5 module(1.5 hrs per session) Masterclass Humanising Business Value Creation by Experience course based on the new insights of our new book. This program will give you deep insight and understanding of the concept of Experience, the process of meaning ceation and the impact of Societal Changes & Exponential Innovations on your business and how to manage these necessary changes in your organisation. We will work with our 5 step model of Value Creation & Business transformation;



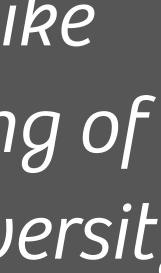


### **RELEVANT THEMES**

- The Psychology of Meaning and Experience; • Structural changes in society and exponential innovations; • Experience technologies;

- How to create a High Performing Positive Organisation; • **Experience** Business model innovation;
- In this 5-module program, you will meet top guest lecturers like prof. Christiaan Jantzen Aalborg University about the Meaning of Experience, Pelle Guldborg Hansen( iNudgeyou Roskilde Universit





### TRANSFORMING BUSINESS VALUE IN 5 BASIC STEPS

The competing values framework



deep change transformative leadership new competences



redesign your processes develop XP ecosystems



innovate /think different breaktrough orthodoxies



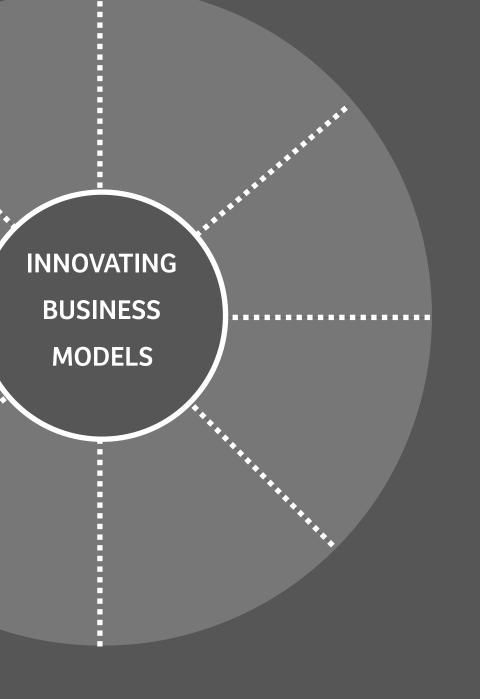
deliver compelling omnichannel experience value

### **OVERVIEW OF THE JOURNEY**

1 HIGH PERFORMING ORGANISATIONS

- 2) FUNDAMENTAL STATE OF LEADERSHIP
- 3) COMPETENCE DEVELOPMENT
- 4) CHANGE MANAGEMENT

1) EXPERIENCE TECHNOLOGIES & PROCESSES
2) DEVELOPING THE EXPERIENC ECOSYSTEM



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PSYCHOLOGY OF EXPERIENCES
STRUCTURAL SHIFTS IN SOCIETY
CASE STUDY



### 1) EXPERIENCE VALUE PROPOSITION

4) INTERACTIVE& USER EXPERIENCE

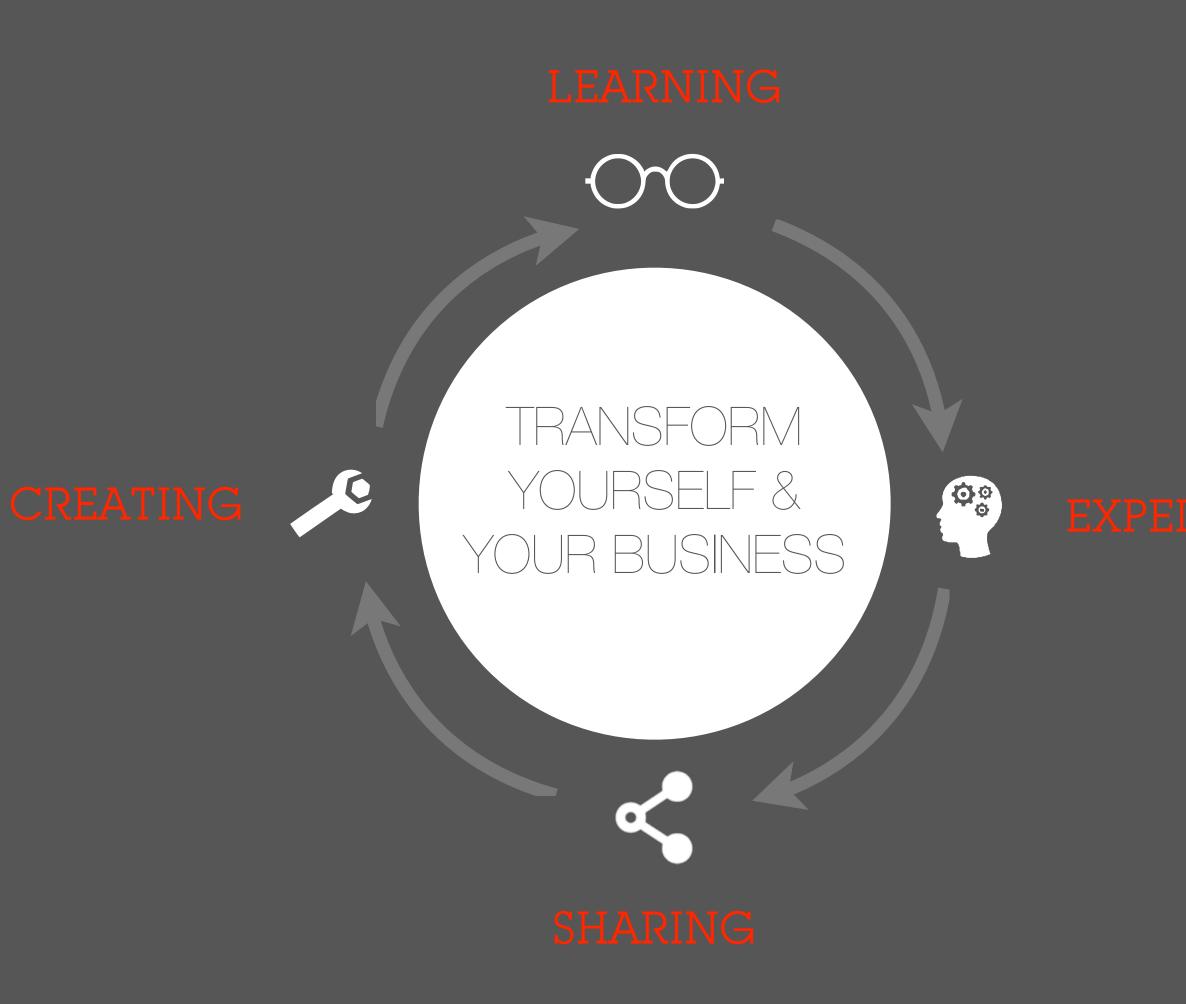
- 2) CO CREATION OF VALUE
- 2) DI ACENANVINIC STRATECIE
- 3) PLACEMAKING STRATEGIES

### TRANSFORMATIVE LEARNING JOURNEY

The purpose of this transformative journey is to rethink opportunities in our rapidly changing economic landscape. Strive for the higher purpose, reshape our business value and create meaningful value propositions leading to innovative businessmodels.



### PROGRAM MARCH/APRIL 2023



#### topics

- **Defining experiences, experiencing & meaning**
- Understanding innovation & societal changes
- Transforming business value in 5 steps
- Creating value propositions & digital présence
- Experience technologies&placemaking strategies

- Deep change, creating a high performance org.
- Value capture by business model innovation
- Your business implementationplans & coaching

#### **\*30 POINTS NIMA SENIOR MARKETING PROFESSIONAL**



### SNAPSHOT OF FACULTY OF INTERNATIONAL LECTURERS





PROF.ED PEELEN Unversity of Amsterdam







PROF. CHRISTIAN JANTZEN University of Aalborg Faculty of Humanities



STEVEN OLTHOF European Centre for Experience Economy



ALBERT BOSWIJK European Centre for Experience Economy

MARTIJN STEUR High Traffic Locations Kinetic Consultancy



PELLE GULDBORG HANSEN ROSKILDE UNVERSITY

### UNIQUE BECAUSE

Coaching by 'seasoned ' top professionals, and young upcoming talent that will navigate you through the landscapes of contradictions. You will be immersed by thought provoking lectures, group work, your case study, business safaris and personal coaching



### AIMED FOR

health care.



Higher management, business innovation managers, marketing directors, consultants, policy makers of governmental institutions, master students & start-ups. In service innovation, leisure, hospitality, facility, retail e



### WHAT THEY SAY

"I visit regularly refreshing courses for professors at Harvard and MIT. This is way way better, more profound, way more relevant content. The selection of speakers is 10x as good, this is really different" Prof.dr.Juan Serrano Transforma Barcelona





### **APPLY FOR INTAKE INTERVIEW**

The success of this course is for an important part based on the variety and diversity of the group members. If you are interested to partipate or need more information please contact us for a personal interview



### INVESTMENT & PRACTICAL ISSUES

- Individual participation; including all learning materials, 5 online sessions of 1.5 hour . e-mail support coaching . Course fee € 295,excl.VAT.
- Registration as a company & learning partner; Bring in your business challenge and we will discuss how the learning journey will take place by 3 or more participants of your organisation we make you a customised proposal
- The workshops will take one full day part active participation. Count for preparations & reading, work on your business case on line;
- Locations ; online
- Apply for registration form <u>info@experience economy.com</u>

### APPLY FOR INTAKE INTERVIEW

# APPLY TODAY

## CONTACT US FOR MORE DETAILS





experience economist



european center for experience economy



info@experience-economy.com